DATA PRIVACY STATEMENT

We care about our clients and the information they entrust us with. We embrace a privacy forward approach in the manner in which we handle client data. This Data Privacy Statement provides an affirmation and overview of our commitment to safeguard all data that we receive and process.

This statement should be read together with our comprehensive Privacy Policy and our products' Terms & Conditions.

WHO WE ARE

We are the Neobank for Africa, powering micro and small business growth to build economies and generational success. We offer our clients the right financial services, training and digital solutions for growth.

WHAT DATA WE COLLECT

We collect and process KYC data in line with the requirements of local legislation and regulators, for purpose of onboarding clients and processing loan requests. The type of data we request includes both personal and commercial data that are Personally Identifiable.

HOW WE COLLECT DATA

We are client focused and client led. The data we collect is provided to us by our clients when they request for or inquire about our services either in person or through our digital platforms. The data we collect is securely stored in accordance with our Data Privacy Policy. When required, we may on occasion share our client data with our partners and service providers. All data sharing is done in adherence with our Data Privacy Policy.

PRIVACY RIGHTS

4G Capital is compliant with the provisions of the Kenyan Data Protection Act 2010 and the general principles & guidelines of data protection rights. We respect our clients' right to: access their data; request for a rectification; request for erasure of their data; to restrict processing; to refuse consent of processing and data portability.

HOW TO REACH US

4G Capital maintains an open line of communication with its clients. Our clients can contact our Data Protection Officer at dataprotectionofficer@4g-capital.com who can address questions regarding our privacy policy or any specific questions regarding the data we hold.

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